

Warranty and Returns Policy

- One-year warranty (bugs fixed at no charge) and one-year or two-years (for perpetual licenses) free updates (of the same version, series and type) & technical support are given with all products of the PCGrate-S(X) Series v.6.7.1. The warranty period starts on the date of sale.
- One-year free technical support (no bugs fixed and no updates) is given with all products of the PCGrate-S(X) Series v.6.6.
- I.I.G., Inc. offers a 30-day return period for the PCGrate-S(X) Series v.6.6 & 6.7.1. No returns will be accepted for special orders.
- All returns must be made within 30 days of the shipment date.
- 15% restocking fee applies.
- Shipping charges are not refunded.